

Final Report for NCHEA Grants

Within *two weeks* of the completion of the project, a Final Report and all support materials must be submitted to Elisa Grant-Vallone, NCHEA Director.

Please email this Final Report as a Word file (*not* as a pdf) to Elisa Grant-Vallone at [evallone@csusm.edu](mailto:evallone@csusm.edu) and include items 8, 9, and 10 as email attachments. (If hard copies are the only available versions please mail them.)

Additionally, mail a hard copy of the Final Report and all *original* receipts, W-9 forms, etc. (item #11 on this form) to **Sonia Perez, NCHEA Coordinator, CSUSM Faculty Center, S. Twin Oaks Valley Rd San Marcos, CA 92096**. (We are unable to accept faxes or pdf files; original copies of these documents are required so please save copies for your records.)

<b>1. Today's date:</b> 9/28/2016
<b>2. Project Title:</b> "The Other End of the Stethoscope"
<b>3. Project/Grant Director:</b> Sue Simpson MSN RN
<b>4. Description of project/objectives (in 250 words or less):</b> <i>Students and faculty from the 3 NCHEA institutions witnessed Best-selling author and speaker Marcus Engel share his practical, poignant and powerful this life-changing story which inspired the present expert and novice health care professionals to re-ignite their passion for providing excellent patient care. Through his passionate and heart wrenching story of survival, current and future, the audience understood and empathized the patient perspective in issues ranging from transparency and accountability to patient and family engagement. A post event survey of the attendees self - reflection of the objectives is in progress.</i>
<b>5. Description of faculty/staff intercampus collaboration (in 250 words or less):</b> <i>Dr Karen Donovan, Dr GG Salvaterra and Sue Simpson collaborated to plan and execute the event. Through emails, telephone and in person meetings</i>
<b>6. Number of students/faculty/staff served (broken down by institution):</b> <u>239 participants</u> <i>13 MiraCosta College Nursing Faculty 3 Palomar College Nursing Faculty 2 CSUSM Nursing Faculty 3 MiraCosta College Non Nursing Faculty 1 MiraCosta College Trustee 45 MiraCosta College students – non RN program 68 MiraCosta College RN Students 98 Palomar College RN Students 6 CSUSM BSN students</i>
<b>7. Assessment of project outcome (in 250 words or less):</b> <i>Students were polled one week following the event and asked the following questions.</i> <ol style="list-style-type: none"><li><i>1. Marcus frequently spoke of the two little words that were so meaningful to him: "I'm here".<ol style="list-style-type: none"><li><i>a. What did those 2 little words mean to Marcus?</i></li><li><i>b. What do those 2 little words mean to you?</i></li></ol></i></li><li><i>2. Can you describe a time when you had an opportunity to be there for someone?</i></li><li><i>3. Barbara was a nurse who made a meaningful and lasting positive impression on Marcus. She introduced herself saying: "My name is Barbara and I get to take care of</i></li></ol>

*you this evening". He also described her as always speaking so positively of the hospital, her colleagues and all of the hospital staff. Can you describe a meaningful interaction in you have experienced where a health care provider made a meaningful and lasting impression on you?*

4. *Marcus shared his story about lashing out at the Ophthalmologists when they told him that there was nothing they could do to restore his sight. He was later advised that "Hurting people hurt people".*

*Can you recall a time when a hurting patient or family member said something hurtful to you? How did this make you feel? Why is it important not to take those comments personally?*

5. *What is a key concept that comes to mind regarding what you learned from Marcus's experiences?*

6. *How might you apply the concept you described above to your practice as a nurse? Please provide an example.*

*Data will be reviewed and evaluated by the NCHEA collaborating faculty. Final data analysis will be reported to respective nursing departments and Marcus Engel.*

**8. Signature list/sign-in sheet for the event – please attach to email**

**9. Flyer or advertisement for the event – please attach to email**

**10. Samples of photos taken at the event – please attach to email**

**Link to photos:**

[https://www.flickr.com/photos/miracosta\\_college/sets/72157672865912696/with/29545818210/](https://www.flickr.com/photos/miracosta_college/sets/72157672865912696/with/29545818210/)

**11. Original receipts, W-9 forms, etc. (no faxes or pdfs)– please mail hard copies to above address; retain copies of these documents for your own records**